



## **Managing Consultant - Customer Interaction Practice**

### **Location:**

Cleveland, OH  
Marin County, CA

### **Summary / purpose of this position:**

Attevo is a global business and information technology consulting firm. We enable entities around the world to become more productive and sustainable by thinking strategically and facilitating the use of technology to optimize business process and implement enterprise solutions.

Attevo is expanding in the United States, Europe and Southeast Asia. Our engagement track record speaks for itself. We apply business acumen and technology proficiency to solve complex problems for our clients. Our success drives growth opportunities for our existing and new associates. Attevo is currently seeking experienced individuals who are technically astute, business savvy, curious and competent. We want team members who possess the burning desire to be experts in their discipline. Attevo consultants are competent business people with a flair for technology.

Attevo is looking for a key-player capable of enabling a world-wide game change in customer interaction, initially deployed to the Financial Industry. The Managing Consulting is responsible for the project management of new and existing projects as well as lead generation and new business development activities.

The Managing Consultant will oversee a global team of architects and java engineers to build and deploy world-class mobile banking and other customer interaction solutions. In addition, the position will expand and perfect development and quality processes to optimize our delivery model.

Job responsibilities include:

- Lead projects of significance to the practice and firm
- Manage a global team of architects and developers
- Mentor consultants under direct supervision, as well as others outside across the practice
- Ensure client solutions adhere to rigorous development and quality processes
- Define, qualify and sell work
- Manage client and vendor partnerships
- Contribute knowledge capital and sharing throughout the organization
- Participate in meetings at the executive, operational and project level
- Ensure our mobile banking solution meets/exceeds customer expectation, including on time and on budget
- Excel in a cross functional environment working with Project Managers, Project Management Office and other key stakeholders across the organization

- Provide continuous feedback on project status and offer constructive options to ensure project continues to meet original technical and business requirements
- Manage the change control, change request processes as appropriate
- Communicate identification and resolution of project issues, as well as the monitoring, tracking and reporting on project deliverables to ensure adherence to project plans

## **Job Requirements**

- Minimum of eight years of IT project management and/or software implementation experience (traditional waterfall methodology and Agile)
- Demonstrated technical proficiency as an architect of enterprise applications in large-scale, highly-available environments
- Previous career roles as a java developer and solutions architect
- Excellent oral and written communication skills
- Ability to multi-task and be flexible in ability to meet requests and deadlines
- Excellent customer service skills and attention to quality
- Previous consulting experience with a reputable firm required
- Prior experience managing client delivery and project teams required
- Proven experience defining consulting solutions is mandatory
- Financial Institution experience required
- Global experience preferred
- Efficient, fast-paced and high energy
- Ability to travel 75 percent or more

## **Education**

Bachelors degree required, Master's preferred

## **Contact Information:**

Please e-mail us your resume and be sure to include the job title you are applying for in the subject line of your email:

Email: [recruiting@attevo.com](mailto:recruiting@attevo.com)

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